

C.U.SHAH UNIVERSITY

Summer Examination-2019

Subject Name : Human Resource Management

Subject Code : 5MS02HRM1

Branch: MBA

Semester: 2

Date: 02/05/2019

Time: 02:30 To 05:30

Marks: 70

Instructions:

- (1) Use of Programmable calculator and any other electronic instrument is prohibited.
 - (2) Instructions written on main answer book are strictly to be obeyed.
 - (3) Draw neat diagrams and figures (if necessary) at right places.
 - (4) Assume suitable data if needed.
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Section I

- Q1. Attempt the following questions (07)
- a. Define Human Resource Management.
 - b. Explain Job Description.
 - c. Define Recruitment.
 - d. Define Selection.
 - e. Define Job Analysis.
 - f. Explain Performance Evaluation.
 - g. Explain Vision & Mission.
- Q2. Explain Role and ideal characteristics of Human Resource Manager in detail. (14)
- OR
- Q2. A) Explain main techniques used in employment planning and forecasting. (7)
- B) Differentiate 'Recruitment' & 'Selection. How can an organization say that recruitment process is going properly. (7)
- Q3. Explain and illustrate factors affecting usefulness of interview. (14)
- OR
- Q3. A) What is Orientation? Explain its purpose and process. (7)
- B) Give examples of ethical and legal consideration in testing. (7)

Section II

- Q4. Attempt the following Questions. (7)
- a. Define Promotion.
 - b. What is Competency based pay.
 - c. List Global challenges of international business.
 - d. What is Pre retirement Counselling?
 - e. Explain what is collective bargaining?
 - f. What is Industrial Dispute?



- g. What is Lay off?
- Q5. Explain in detail different dispute solving machinery for Industrial Dispute. (14)
OR
- Q5. A. Write a note on Minimum wages Act. (7)
B. Write a note on Payment of Wages Act. (7)
- Q6. Explain in detail different methods of training. (14)
OR
- Q6. A. Write a note on Trade Unions. (7)
B. Write a note on Strategic Pay Plan. (7)

